



Quality Policy Statement

The 4DM Group has an overriding responsibility to our customers to provide the finest service, product and value for money available within our market place.


The services provided by the group whether it be marketing services, print management, continuous print, digital print, database management, direct and secure mailing, offer our customers an extension to their own business and the opportunities to expand and prosper using the technology and service levels we provide.

We aim to attract and retain the finest staff at all levels and across cultural boundaries and to treat them as individuals understanding their needs and helping them to develop for the future by giving them the training, guidance and the finest equipment available. Our expectations are high and the reward is fair.

The caring ethos created within our company is not just reserved for our customers and staff but also for the community and its environment, to which we are an integral part. Our ISO 14001 certification and our FSC and PEFC Chain of Custody certification plays a significant part in our move towards environmental and social awareness.

The 4DM Group complies with the international standard for Quality Management Systems ISO 9001 as part of our Integrated Management System process which sets high standards throughout the company against a pre-determined set of quality objectives, annually audited by a UKAS certified body.

Looking to the future we are firmly committed to a quality system that enables the group to grow year on year whilst maintaining a high quality of service; produce a quality product in every one of our divisions and continuously improve our standards and technology to maintain our position as one of the leading Marketing Communications companies in the UK.


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Managing Director - Mailing Services


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Date